

CITY ACUPUNCTURE OF NEW YORK

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Welcome to Our Community!

The following pages are a brief summary of how we do things here. Included are some community room guidelines, our financial policies, and a “consent to treat” form. If you have any questions at all, please don’t hesitate to ask. Please read this packet, then sign on page 2 to acknowledge that you have read and understand the information.

Community Style Acupuncture

Here at City Acupuncture, we practice what is known as community acupuncture. This means that we offer truly effective treatments, either on tables or on comfortable reclining chairs in a big room, with several treatments occurring at the same time. This allows us to offer high quality acupuncture at a price that is low enough to allow our patients to come in regularly and frequently. Our goal here is to help you get better and stay better!

- **Talking is kept at a minimum.** We may ask you specific questions about the symptoms you are experiencing, but in general an attempt is made to keep voices down.
- **Cell phones must be turned off before entering the community room.**
- **Privacy is attempted, but cannot be guaranteed.** Again, voices are kept low, and talking is at a minimum. However, because we treat in a large open space, it is simply not realistic for us to guarantee your privacy.
- **We do not accept insurance.** Our aim is to keep the cost of treatment as low as possible. Therefore, we cannot afford the clerical fees associated with filing and processing insurance claims. If you want to submit a claim for a Flex Spending or any other account, please keep your receipts.
- **Please give us 24 hours notice for a cancellation.** Otherwise you will be charged \$25.

Our Sliding Scale: \$25 - \$50

Acupuncture is most effective when it is done frequently and regularly!

Most US acupuncturists see only one or two patients in an hour and charge \$75-\$150 per treatment. This is not traditional in Asia, where acupuncture is performed in a setting much closer to the community style we have here at City Acupuncture - many patients per hour and little talking. An unfortunate consequence to the US model is that most patients cannot afford to come in more than once a week (at most) and usually stop treatment as soon as their chief symptoms are gone. Therefore, the efficacy of their acupuncture treatments is drastically reduced. Here at City Acupuncture, we want you to be able to come in as often as necessary to get better and stay better!

We have decided to use the sliding scale method of payment because we realize that everybody's situation is different. We trust you to make the right decision regarding how much you can afford, because you understand your financial circumstances better than we ever could. **The quality of your treatment will never be affected in any way based on how much you pay.**

Please indicate your understanding and acceptance of these policies by signing below.

Signature of Patient or Representative

Date

Printed Name of Patient